



INTEGRATED QUALITY POLICY

Valid from: 30.05.2021

In L-Tek d.o.o. operations are conducted in accordance with the integrated quality system according to the standards ISO 9001: 2015, 13485: 2016 and 14001: 2015. The quality of our work is based on effective organization, professional knowledge, and years of experience. The company carries out the development and production of electronics and services. It is committed to achieving the compliance required by all legal and regulatory criteria along with meeting the expectations of its customers. Users of our services are product owners and our development partners. With our knowledge, we participate in development, technological and production solutions. The company strives to create visibility in the region and the EU.

The basic principles of quality management system are:

- Quality is achieved through all phases of the business process. These are demonstrated by the quality rules written in the framework of guidelines and requirements of the standards ISO 9001:2015, 13485:2016 and 14001:2015 and the requirements of Regulation (EU) 2017/745 on medical devices,
- our products and services meet the needs and expectations of our customers throughout the life cycle of our products,
- with continuous improvement, we are committed to retaining old customers, and to acquire and build new long-term partnerships and collaborations,
- older technologies are being replaced with new, more appropriate, and optimal ones,
- through continues education we progress in our abilities and thus grow in solving more complex customer problems,
- our motto is: "Work smart, not hard."
- we try to influence on the overall quality of the products and processes at the employee level,
- the key values of the company are: quality, flexibility, innovation, long-term partnerships, care for the environment
- working towards ensuring the safety of medical devices for the end user,
- inspections of the quality management system take place through internal and external audits, they are implemented in the annual plan,
- defined processes are managed through goal achievement while efficiency is measured at planned management reviews,

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Made by:	Name and surname	Radko Luzar	Checked by:	Name and surname	Tanja Ljubi	Approved by:	Name and surname	Igor Jurečič



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- the organization implements, maintains, and continuously improves the environmental management system requirements in order to improve the impact on the environment,
- care for the environment is included in the earliest development activities and projects,
- care for the efficient use of water, energy, raw materials and other resources,
- with the best available techniques and other measures, we prevent or reduce the impact on the environment in the life cycle of our products as much as possible,
- reduce the risks of emergencies and improve procedures for responding to such cases.
- we educate and train employees in order to increase their awareness of environmental protection.
- we ensure compliance with legal and other requirements at the EU, national and local level, to which we as a company have committed ourselves and which we have coordinated and agreed with customers and other interested parties,
- we influence the responsible attitude towards the environment at our contractual partners as much as possible.

Šentjernej, May 2021

CEO:
Radko Luzar, univ.dipl.ing.el.

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