

L-Tek company operations are conducted in accordance with quality system ISO 9001:2015, medical device quality management system 13484:2016 and environmental management system 14001:2015. The quality of our work is based on effective organization, professional knowledge, and many years of experience. Company carries out the development and production of electronics. It is committed to achieving the compliance required by all legal and regulatory criteria along with meeting the expectations of its customers. Users of our services are product owners and development partners. With our expertise, we participate in development, technological and production solutions. The company strives to create visibility in our own region as well as in the EU.

The basic principles of our quality management system are:

- Quality is achieved through all phases of our business process. These are demonstrated by our internal quality rules written in the framework of criteria stated in ISO 9001:2015, 13485:2016, 14001:2015 and the requirements of Regulation (EU) 2017/745 on medical devices.
- Our products and services meet the needs and expectations of our customers throughout the production cycle from purchasing of materials to final packaging.
- With continuous improvement, we are committed to retaining old customers, and to acquire and build new long-term partnership and collaborations.
- Older technologies are regularly replaced with new ones, more appropriate and optimal ones.
- Through education we progress in our abilities and thus grow in solving more complex customers problems.
- Working towards ensuring the safety of medical devices for the end user.
- Regular inspections of our QMS are conducted through internal and external audits, as they are implemented in the annual plan.
- Defined processes are managed through goal achievement while efficiency is measured at planned management reviews.
- The organization implements, maintains, and continuously improves the environmental management system requirements in order to improve the impact on the environment.
- Care for the environment is included in the earliest development activities and projects.
- Care for the efficient use of water, energy, raw materials and other resources.
- We the best available techniques and other measures we prevent or reduce the impact on the environment in our production cycle of products as much as possible.
- Reduce the risks of emergencies and improve procedures for responding to such cases.
- We educate and train employees in order to increase their awareness of environmental protection.
- We ensure compliance with legal and other requirements at the EU, national and local level, to which we as a company have committed ourselves and which are expected of us by our customers and other interested parties.



QUALITY POLICY

Valid from: 25.2.2021

- We influence the responsible attitude towards the environment at our contractual partners as much as possible.

Šentjernej, february 2021

CEO:

Radko Luzar, univ.dipl.ing.el.



L-Tek d.o.o., Obrtna cesta 18, 8310 Šentjernej - SLOVENIJA
t: +386(0)7 62 09 800, f: +386(0)7 62 09 801
Info@ltek.si, www.ltek.si
ID za DDV: SIS8804044

Date:	25.02.2021	Date:	25.02.2021	Date:	25.02.2021
Made by:	Name and surname Radko Luzar	Checked by:	Name and surname Tanja Ljubi	Approved by:	Name and surname Igor Jurečič