



## INTEGRATED QUALITY POLICY

Valid from:  
June 2026

L-TEK d.o.o. operates in accordance with an integrated management system complying with ISO 9001:2015, ISO 13485:2016, ISO 14001:2015 and IATF 16949:2016. The quality of our work is based on effective organization, professional expertise, long-term experience and a responsible attitude towards customers, employees, the environment and other interested parties.

The company provides development and manufacturing services for electronic assemblies and is committed to compliance with all applicable legal, regulatory and contractual requirements while continually improving the effectiveness of its management system. The users of our services are product owners and development partners with whom we cooperate in development, technological and manufacturing solutions. The company strives to establish a strong reputation in the region and throughout the European Union as a reliable development and manufacturing partner.

### Fundamental Principles of the Quality Management System:

- Quality is achieved throughout all phases of business processes defined within the management system and supported by the requirements of ISO 9001, ISO 13485, ISO 14001, IATF 16949 and Regulation (EU) 2017/745 on medical devices.
- Our products and services meet customer needs and expectations throughout the entire product life cycle.
- We are committed to achieving and continuously improving customer satisfaction through on-time delivery, product conformity, effective communication and systematic resolution of nonconformities and complaints.
- Through continuous improvement of processes, products and services, we maintain existing customers and build new long-term partnerships.
- We replace outdated technologies with newer, more efficient and environmentally friendly solutions while considering sustainable use of resources, recycling opportunities, waste reduction and emission reduction.
- Through continuous education, training and knowledge sharing, we strengthen employee competencies and improve our ability to meet customer, legal and standard requirements.
- We apply a risk- and opportunity-based approach, error prevention and continual improvement to increase process efficiency and reduce losses.
- We promote a quality culture in which every employee takes responsibility for the quality of their work, product safety, process compliance and timely reporting of risks and nonconformities.
- Our working motto is: "Work Smart, Not Hard".
- The quality of services and products is the responsibility of every employee and every process.
- We care for our employees, their health and safety, and promote socially responsible behavior.
- Our core values are professionalism and responsibility, quality, flexibility, innovation, respect, cooperation, safety, long-term customer partnership and environmental responsibility.
- We pay special attention to the safety of medical devices, automotive products and other products with high reliability and end-user safety requirements.



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- When designing, developing and manufacturing products, we apply the principles of product safety, traceability, change management and compliance with legal and customer requirements throughout the product life cycle.
- We verify the effectiveness of the management system through internal and external audits and use the results as a basis for improvement.
- We manage defined processes through objectives and measure their effectiveness at specified intervals.
- We integrate environmental protection into the earliest development activities and projects.
- The organization implements, maintains and continually improves its environmental management system in order to improve environmental performance and prevent pollution.
- We ensure efficient use of water, energy, raw materials and other natural resources.
- By applying the best available techniques and other measures, we prevent or reduce environmental impacts throughout the life cycle of our products.
- We reduce risks related to emergency situations and continuously improve preparedness and response procedures.
- We ensure compliance with applicable legal, regulatory and other requirements at European, national and local levels, as well as customer and stakeholder requirements.
- We promote responsible environmental and quality practices among business partners and support the development of a sustainable supply chain.
- Together with our suppliers, we develop and improve processes to ensure stable quality, traceability and reliability throughout the supply chain.
- We ensure an appropriate level of information and cybersecurity to protect data, information systems, intellectual property and business continuity.

Company management provides the resources necessary for implementing this policy and regularly reviews its suitability, adequacy and effectiveness. The policy is communicated to all employees, available to interested parties and serves as the basis for establishing quality and environmental objectives as well as continual improvement activities.

Šentjernej, June 2026

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